

## **WhatsApp Community Terms of Reference**

### **The Membership Secretary:**

- Acts as a Community Admin
- Shares a joining link and background information, including on data privacy and usage policy, with new members on receipt of a completed membership form
- Informs resigning members that they will be removed from the Club WhatsApp community and its associated groups

### **The Community Admin(s):**

- Removes individuals from the Community who resign from the Club, and shares details of resignations with Group Admins
- Approves member suggestions of new groups to add to the Community
- Removes out-dated or inactive groups
- Posts key announcements (news reports, links to training and competition info) in the Community Announcements channel
- If necessary, takes action in response to behaviour that does not conform with the Club's Codes of Practice

### **Group Admins:**

- Approve requests to join their groups
- Inform Community Admin(s) and Membership Secretary of resignations from their groups
- Remove individuals from their Group who resign from the Club, as informed by the Community Admins(s)
- Ensure that the environment created in the Groups promotes the wellbeing and safety of athletes above other considerations, and - where necessary - challenge and change poor practice
- If necessary: remove members from Groups whose behaviour does not conform with the Club's Codes of Practice and inform Community Admin(s) to enable further action to be taken if necessary

### **All Members:**

- Adhere to WhatsApp's age restriction of 16 in the UK
- Propose creation of groups or request groups be added to the Community
- Ensure that all communications within WhatsApp groups are in accordance with the Club's Codes of Practice
- Create a digital environment which promotes the wellbeing and safety of athletes above other considerations, and - where necessary - challenge and change poor practice
- Suggest information to the Community Admin(s) for posting in the Announcements channel
- Avoid the posting of (large numbers of) photos to Groups without the consent of those depicted. This is to: a) protect people's personal data; b) prevent phone memories becoming overloaded. [NB. We are considering an appropriate way of sharing photos internally to mitigate these issues, and will advise.]